

**From:** Flietner, Barbara J - DNR  
**Sent:** Friday, November 22, 2019 11:46 AM  
**To:** 'Ron Anderson'; Adam Bachand  
**Cc:** Jason Powell; Saari, Christopher A - DNR  
**Subject:** RE: Smiths Union 76 - 03-16-000069

Hello Gentlemen,

The latest closure request was looked at by members of a closure committee. The primary concern is the condition of any potable wells in the vicinity of the plume which has originated at the site and migrated across property boundaries. Data on the private wells was limited and concerns were raised. The limited amount of information requested following the review is hoped to offer more certainty on the plume, free product situation which still exists, and condition of drinking water as well as future impact potential of the drinking water. Perhaps Adam can be of assistance in gaining permission to access the daycare's well for a sample.

Feel free to contact us regarding your questions. I am available this afternoon if you would like to discuss this site. I will be gone all next week, however Chris Saari (715-685-2920) is available to discuss the site on Tuesday next week. We welcome your input and discussion, especially if it aides in getting this site closer to closure.

Thank you for your time.

Sincerely, Barb Flietner

**We are committed to service excellence.**

Visit our survey at <http://dnr.wi.gov/customersurvey> to evaluate how I did.

**Barbara J. Flietner, P.G., C.P.G.**

Hydrogeologist  
Remediation and Redevelopment Program  
Wisconsin Department of Natural Resources  
875 4th Ave. South  
Park Falls, WI 54552  
Phone: (715) 762-1351  
[Barbara.Flietner@Wisconsin.gov](mailto:Barbara.Flietner@Wisconsin.gov)



---

**From:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>  
**Sent:** Friday, November 22, 2019 10:17 AM  
**To:** Adam Bachand <[adam@bachandgroup.com](mailto:adam@bachandgroup.com)>  
**Cc:** Flietner, Barbara J - DNR <[Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)>; Jason Powell <[jasonp@metcohq.com](mailto:jasonp@metcohq.com)>  
**Subject:** RE: Smiths Union 76 - 03-16-000069

Hi...

We completely understand your frustration with this.

METCO has closed 35 similar sites so far in 2019, 34 sites in 2018, 40 sites in 2017....and 793 sites in the last 29 years. So...no, I do not feel this is being caused by us.

Ultimately, the WDNR decides when a site gets closed....so I strongly suggest you discuss it with them prior to giving up on it.

Ron



**Ron Anderson PG**

METCO - Senior Hydrogeologist

[rona@metcohq.com](mailto:rona@metcohq.com) / 608.781.8879

709 Gillette Street - Suite 3, La Crosse WI 54603

[www.metcohq.com](http://www.metcohq.com)

---

**From:** Adam Bachand <[adam@bachandgroup.com](mailto:adam@bachandgroup.com)>

**Sent:** Friday, November 22, 2019 9:56 AM

**To:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>

**Cc:** [Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)

**Subject:** RE: Smiths Union 76 - 03-16-000069

Ron,

This process is unbelievable, we have been doing everything they have asked for over 5 years at this point. I have lost the opportunity to sell the property multiple times being that this closure doesn't ever happen. Now the property is not being used and sits on main street as an eye sore with no opportunity to sell or use in the future. I am so tired of this process it's unreal. I have been in the real estate business for over twenty years and have been through this process with the state of WI on three occasions in the past which all were drilled, reviewed and closed in a timely manner. So I have to ask is this an issue that is being caused by your company? Is this case being selected by the state as a case that will never get to the end. Why am I responsible for the daycare next door and the DNR area across the street, I don't understand as I hold all the burden and if I remember correctly the contamination didn't even start on my property. Maybe I have to have an attorney contact the state and see what the real issue is with this closure, I just don't understand.

At this point, what happens if I say enough is enough. I really don't care if it closes or not as the property has no value and I am tired of the process.

Let me know your thoughts.

**Adam W. Bachand**

Direct: (218) 390-6411

Email: [adam@bachandgroup.com](mailto:adam@bachandgroup.com)



Office: (715) 394-4667  
722 Tower Ave | Superior, WI 54880  
[www.bachandgroup.com](http://www.bachandgroup.com)

---

**From:** Ron Anderson [<mailto:rona@metcohq.com>]

**Sent:** Friday, November 22, 2019 9:21 AM

**To:** Adam Bachand <[adam@bachandgroup.com](mailto:adam@bachandgroup.com)>

**Cc:** Jason Powell <[jasonp@metcohq.com](mailto:jasonp@metcohq.com)>

**Subject:** FW: Smiths Union 76 - 03-16-000069

Good morning Adam...

As you know, we have sent your site into the WDNR for closure.

See the email chain below of their recent responses to the Closure Report.

If you want to contact them to discuss further, the email addresses for Barbara Flietner and Chris Saari are below. I also have their phone numbers if you would like to call them.

Thanks, Ron



**Ron Anderson PG**

**METCO** - Senior Hydrogeologist

[rona@metcohq.com](mailto:rona@metcohq.com) / 608.781.8879

709 Gillette Street - Suite 3, La Crosse WI 54603

[www.metcohq.com](http://www.metcohq.com)

---

**From:** Flietner, Barbara J - DNR <[Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)>

**Sent:** Thursday, November 21, 2019 2:40 PM

**To:** Jason Powell <[jasonp@metcohq.com](mailto:jasonp@metcohq.com)>

**Cc:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>; Saari, Christopher A - DNR <[Christopher.Saari@wisconsin.gov](mailto:Christopher.Saari@wisconsin.gov)>

**Subject:** RE: Smiths Union 76 - 03-16-000069

Hi Jason, Please see my comments in red. I hope they help to clarify your concerns and questions.

Thank you!  
Barb

**We are committed to service excellence.**

Visit our survey at <http://dnr.wi.gov/customersurvey> to evaluate how I did.

Barb Flietner

Phone: (715) 762-1351

[Barbara.Flietner@Wisconsin.gov](mailto:Barbara.Flietner@Wisconsin.gov)

---

**From:** Jason Powell <[jasonp@metcohq.com](mailto:jasonp@metcohq.com)>  
**Sent:** Thursday, November 21, 2019 7:35 AM  
**To:** Flietner, Barbara J - DNR <[Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)>  
**Cc:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>  
**Subject:** RE: Smiths Union 76 - 03-16-000069

Good morning Barb, I just have a few questions/comments in regards to the work being requested below:

**One round of additional private well samples (also check fp presence/thickness in MW-6):** Not sure which wells (any previously sampled private well) you are requiring to be sampled but the source property well is shut off and there is no longer electricity to the building (please note that if this well is out of service for more than 90 days, it is subject to the fill and seal requirements of NR812.26(2) (a.) 4. It is possible to attempt to draw a sample from the subject property well through the well cap. If that is done, one can also get an approximate depth of the well at that time.). The neighboring daycare (11423 S. Business Hwy 53) has been problematic for access as we have sent letters, even received access permission but showed up and would not allow us to sample the well and the last time we attempted access they just stopped communication with us (It would be acceptable to collect a sample from a location not within the building. An attempt could be made to access an outdoor hose bib, for instance. Please document the attempts as you have done in the past.). The forestry building (9182 E. Hughes Street) located south of the subject property should not be a problem. The Lucius Woods County Park water system is likely shut-down for the winter. So it is possible that we make a trip to Solon Springs and only be able to sample the one side/up-gradient private well at the forestry building and check for fp in MW-6.

**Information of well construction for the private wells (source and daycare properties at a minimum).....:** We have searched the WDNR data base for private well construction forms for these two properties with no success and have asked each of the private well owners about the private well construction and neither knew the construction of their well. Are you looking to have a well driller/pump service hired to check well depths. We may be able to get the source property well which is located inside the building, but the daycare well is also located within the building and based on previous access problems with them we will likely not get into the building. Possibly a map with identified nearby wells and verified well construction reports, or reports from that section which cannot be pinpointed exactly could be offered for review.

**Clarification about lost monitoring wells noted in water data tables:** Monitoring well MW-4 was located under a 6-7 foot bank of piled up snow and ice and the only other time we couldn't locate it was

in February of 2014. Monitoring well MW-7 is noted as missing/destroyed and this well along with MW-8 had to be installed in the shoulder of the road and was likely hit and destroyed by a snow plow between September 2018 and March 2019. Monitoring well MW-9 could not be located during this sampling event as this entire area was covered in over two feet of snow with nothing close to the well to get measurements from so we are pretty sure that this well still exists. **Closure committee would need definitive verification of the condition of the wells to properly plan any continuing obligations or requirements of closure. Please document.**

**Notify DNR if access remains an issue for the day care well:** see above. **Please document any attempts made from this request.**

Before I start preparing a bid deferment/variance request I wanted to bring up these points/issues. If you have any questions please call or email.

Thanks,



**Jason Powell**

**METCO** - Staff Scientist

[jasonp@metcohq.com](mailto:jasonp@metcohq.com) / 608.781.8879

709 Gillette Street - Suite 3, La Crosse WI 54603

[www.metcohq.com](http://www.metcohq.com)

---

**From:** Flietner, Barbara J - DNR <[Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)>

**Sent:** Wednesday, November 20, 2019 2:12 PM

**To:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>

**Cc:** Jason Powell <[jasonp@metcohq.com](mailto:jasonp@metcohq.com)>

**Subject:** RE: Smiths Union 76 - 03-16-000069

Hello Gentlemen,

On 11/7/19 Closure Committee met and decided to pause the closure request pending additional information. The following items are being requested:

- One round of additional private well samples (and check for free product presence/thickness in well MW-6)
- Information on well construction for the private wells (source property and day care property at a minimum); this may include construction reports or field collection of data such as depth, etc.
- clarification about lost monitoring wells noted in water data tables
- Notify DNR if access remains an issue for day care well

Once we have this information, we will continue the review process for closure. If you have any questions, please feel free to contact me. Thank you for your attention to this matter!

**We are committed to service excellence.**

Visit our survey at <http://dnr.wi.gov/customersurvey> to evaluate how I did.

Barb Flietner

Phone: (715) 762-1351

[Barbara.Flietner@Wisconsin.gov](mailto:Barbara.Flietner@Wisconsin.gov)

---

**From:** Ron Anderson <[rona@metcohq.com](mailto:rona@metcohq.com)>

**Sent:** Tuesday, October 8, 2019 1:33 PM

**To:** Flietner, Barbara J - DNR <[Barbara.Flietner@wisconsin.gov](mailto:Barbara.Flietner@wisconsin.gov)>

**Subject:** Smiths Union 76 - 03-16-000069

Good afternoon...

On 9/3/19, Jason Powell sent you a Closure Package for this site.

Was wondering if you have had a chance to look at it yet.

Thanks!! Ron



**Ron Anderson PG**

**METCO** - Senior Hydrogeologist

[rona@metcohq.com](mailto:rona@metcohq.com) / 608.781.8879

709 Gillette Street - Suite 3, La Crosse WI 54603

[www.metcohq.com](http://www.metcohq.com)